

# All users - responding to a file request

This workflow is for Agents and Surveyors.

6 Steps

The scenario's can be diverse: an agent can request a file with a vessel or a surveyor could request a file at a terminal and so on. For the terminal this was already in place, however the functionality is new to the relations.

This step by step will help you to respond to a file request and uploading the requested file or document required for the announcement process.

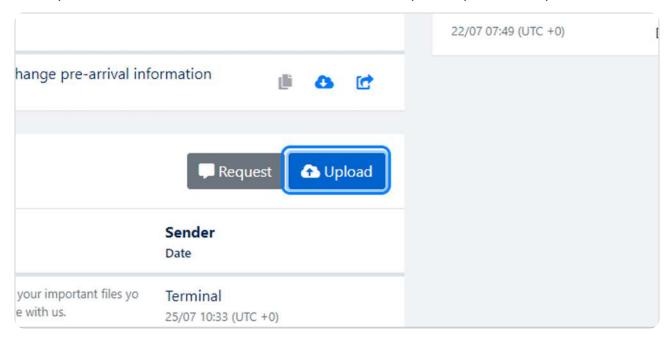
Created by	Creation Date	Last Updated

Jerom Stokhof July 25, 2022 July 26, 2022



## Click on Upload

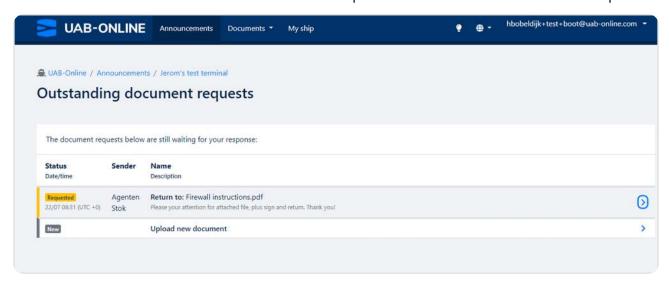
Once you are in the Online dossier, under Shared Files you may click on Upload



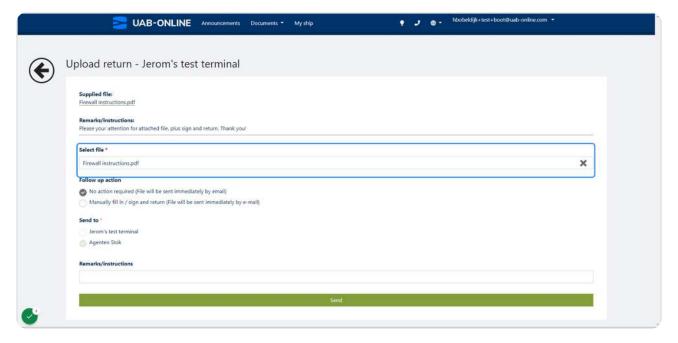
## STEP 2

### Click on the blue arrow to continue

You will have to click on the blue arrow in the specific line to continue with the request

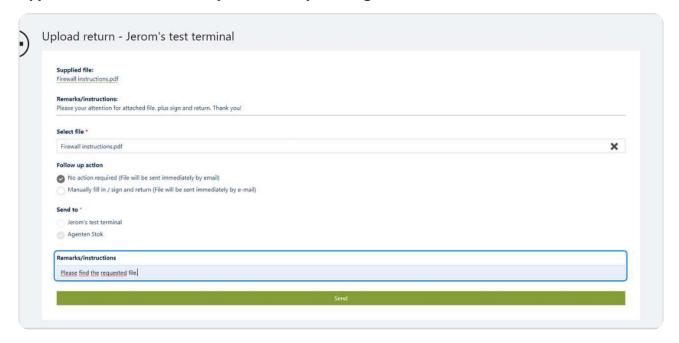


# Select "the file you wish to share" from file upload menu

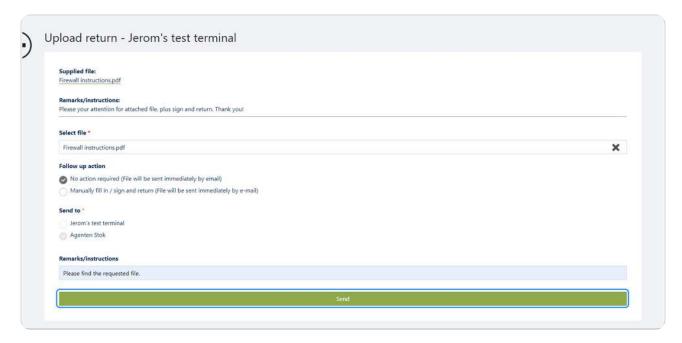


#### STEP 4

# Type "a remark for the person requesting the file or document"



## **Click on Send**



#### STEP 6

## **Shared files log updated**

Under Shared Files you will now see the update with the uploaded file and your remark.

